## Council housing performance January to March 2018



98.66% Rent collected



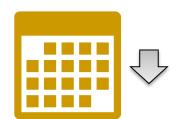
97%
Calls answered



83%
Satisfaction
with ASB cases



13 days
Routine repairs
completion time



97%
Repairs
appointments
kept



**22 days**Empty home re-let time



100% Cleaning inspections pass rate



99%
Mobile warden
jobs done in
time



92%
Five-year
tenancy visits
completed

Performance since previous quarter is:



Same



Brighton & Hove City Council